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August 27, 2009  
Via U. S. Mail

1996-51-C

Public Service Commission of South Carolina  
Docketing Department  
P. O. Drawer 11649  
Columbia, SC 29211

**Re: Verizon Long Distance LLC  
(Formerly Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance  
Authorized Utility Representative Form for Telecommunications Carriers)**

Dear Sir/Madam:

Enclosed for filing is the updated Authorized Utility Representative Form for Telecommunications Carriers filed on behalf of Verizon Long Distance LLC.

This letter is to also notify you of the following changes and updates for Verizon Long Distance LLC.

There has been a change in the Company's Officers and Directors. Please update your Officer's and Director's List as follows:

President and Director:	Edward L. Googe (replaces Vincent J. Woodbury) One Verizon Way Basking Ridge, NJ 07920 Tel. No.: (703) 974-0535 Email: <a href="mailto:verizonlongdistance@verizon.com">verizonlongdistance@verizon.com</a>
Vice President:	Jeffrey S. Noto (replaces Patrick A. Garzillo) One Verizon Way Basking Ridge, NJ 07920 Tel. No.: (908) 559-1523 Email: <a href="mailto:jeffrey.s.noto@verizon.com">jeffrey.s.noto@verizon.com</a>
Vice President:	Sandra Anderson (replaces Patrick A. Garzillo) One Verizon Way Basking Ridge, NJ 07920 Tel. No.: (908) 559-2466 Email: <a href="mailto:sandra.anderson@verizon.com">sandra.anderson@verizon.com</a>


Other contact information and updates are as follows:

Verizon Long Distance LLC  
1320 N. Courthouse Road, **6<sup>th</sup> floor (please note: no longer on 9<sup>th</sup> floor)**  
Arlington, VA 22201

Main Number: (703) 974-0535  
Fax Number: (703) 525-3387

Email: [verizonlongdistance@verizon.com](mailto:verizonlongdistance@verizon.com)  
Web address: [www.verizonld.com](http://www.verizonld.com)

Regulatory Contact:	Cheryl L. Capps, Manager-Regulatory 1320 N. Courthouse Rd., <b>6<sup>th</sup> Floor</b> Arlington, VA. 22201 Tel. No: (703) 974-3243 Fax: (703) 525-3387 Email: <a href="mailto:verizonlongdistance@verizon.com">verizonlongdistance@verizon.com</a>
Customer Complaints:	Carmen McMillan, Manager-Customer Service 7979 N. Beltline Rd. Irving, TX 75063 Toll Free: (888) 483-7770 Fax: (972) 399-5340 Email: <a href="mailto:customersupport@verizon.com">customersupport@verizon.com</a>
Regulatory Reporting:	Joan Engler, Manager – Finance VC22E243 One Verizon Way Basking Ridge, NJ 07920 Phone: (908) 559-2366 Fax: (908)696-2081 Email: <a href="mailto:joan.m.engler@verizon.com">joan.m.engler@verizon.com</a>
Tax Matters:	Daisy Chavez, Manager – Tax Accounting Corporate Finance VC53S290 One Verizon Way Basking Ridge, NJ 07920 Phone: (908) 559-5854 Email: <a href="mailto:daisy.g.chavez@verizon.com">daisy.g.chavez@verizon.com</a>

 Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose.

If you have any questions regarding the enclosed material, please call me at (407) 740-3002 or by email at [cwrightman@tminc.com](mailto:cwrightman@tminc.com).

Thank you for your assistance in this matter.

Sincerely,



Connie Wightman, Consultant

CW/lw

cc: Cheryl Capps  
Office of Regulatory Staff - Attn: Jeanne Gordon  
1401 Main St., Suite 900  
Columbia, SC 29201  
File: BACI - SC  
TMS: SCx0904  
VLD: 09-136

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Verizon Long Distance LLC

Company Name

FEIN/SSN

703-974-0535

Db/a/fka

Telephone #

1320 N. Courthouse Road, 6th Floor (formerly 9th floor)

Mailing Address

Arlington, Virginia 22201

City, State, Zip Code

Same

Business Location

Same

Arlington

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation

Mailing Address: 75 Beattie Place, Two Insignia Financial Plaza

City, State, Zip Code: Greenville, SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Cheryl L. Capps, Manager - Regulatory

**General Manager** (Include address if different than above.)

(703) 974-3243

(703) 525-3387

verizonlongdistance@verizon.com

Telephone Number

Facsimile Number

E-mail Address

Carmen McMillan, Manager-Customer Service 7979 N. Beltline Rd. Irving, TX 75063

B.

**Customer Relations /Complaints Representative** (Include address if different than above.)

(888) 483-7770

(972) 399-5340

customersupport@verizon.com

Telephone Number

Facsimile Number

E-mail Address

Carmen McMillan, Manager-Customer Service 7979 N. Beltline Rd. Irving, TX 75063

C1.

**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)

(888) 483-7770

(972) 399-5340

customersupport@verizon.com

Telephone Number

Facsimile Number

E-mail Address

800-837-4966

C2.

**Customer Contact (Toll Free Number)**

D.

**Engineering Operations** (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

E.

**Test and Repair** (Include address if different than above.)

Telephone Number / Facsimile Number / E-mail Address

Mike Calderwood, Director National Network Management Center

F.

**Emergencies** (During non-office hours)

703-390-7542 / 703-860-0604 / michael.t.calderwood@verizon.com

Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G.

Edward L. Googe, President and Director, 1320 N. Courthouse Road, 6th Floor, Arlington, Virginia 22204

**Regulatory Officer** (Include address if different than above.)

703-974-0535 / 703-525-3387 / edward.l.googe@verizon.com

Telephone Number / Facsimile Number / E-mail Address

H.

Joan Engler, Manager – Finance

**Dual Party Mailings** (Name)

One Verizon Way, VC22E243, Basking Ridge, NJ 07920

Mailing Address  
(908) 559-2366 / (908) 696-2081 / joan.m.engler@verizon.com

Telephone Number / Facsimile Number / E-mail Address

I.

Joan Engler, Manager – Finance

**Interim LEC Fund Mailings** (Name)

One Verizon Way, VC22E243, Basking Ridge, NJ 07920

Mailing Address  
(908) 559-2366 / (908) 696-2081 / joan.m.engler@verizon.com

Telephone Number / Facsimile Number / E-mail Address

J.

Joan Engler, Manager – Finance

**Universal Service Fund Mailings** (Name)

One Verizon Way, VC22E243, Basking Ridge, NJ 07920

Mailing Address  
(908) 559-2366 / (908) 696-2081 / joan.m.engler@verizon.com

Telephone Number / Facsimile Number / E-mail Address

K.

Joan Engler, Manager – Finance

**Gross Receipts Mailings** (Name)

One Verizon Way, VC22E243, Basking Ridge, NJ 07920

Mailing Address  
(908) 559-2366 / (908) 696-2081 / joan.m.engler@verizon.com

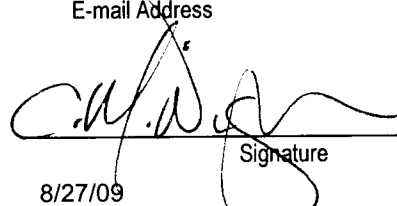
Telephone Number / Facsimile Number / E-mail Address

Connie Wightman

This form was completed by (print name)

Consultant

Title

  
Signature

8/27/09

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 03/2009)